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Peer On Demand
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☑ **Education**

Wilfrid Laurier University
Master of Business Administration
Innovation & Entrepreneurship
Option
Fall 2008

University of Waterloo
Honours Bachelor of Mathematics
Combinatorics & Optimization
Minor in Computer Science
(completed minor requirements for
Pure Mathematics & Sociology)
Fall 2001

University of Waterloo
Honours Bachelor of Arts
Fine Arts - Film Studies
Specialization
Spring 1995

☑ **Human Resources Programs**

University of Waterloo
Connections — Quality Customer Service
Dealing With Emotional Behaviour
Working — Core Interpersonal Skills
Working — Mastering Individual Performance
Get To The Point, Keep To The Point
Coaching — Bringing Out The Best In Others
Managing Multiple Priorities

☑ **Experience**

Peer On Demand
Sole Proprietorship
(contract project work)
founded July 2002

The Descartes Systems Group Inc.
Webmaster/Graphic Designer
September 2005 - August 2007

Software Developer
January - April 2002

University of Waterloo
Audio-Visual Department
Equipment Bookings Clerk
September 1995 - August 1998

Union Gas Limited
Summer Student Office Clerk
(Dispatch, Builder Sales, Residential Sales, Maintenance, Construction)
May - August of 1988, 1989, 1990, 1991, 1992

Energy, Mines, & Resources
Surveys & Mapping Division
University of Waterloo Cooperative Program Placement as a
Quality Control Lab Technician
January - April 1987
May - August 1986

☑ **Computer Skills**

Programming
CRM/CMS
Web
Graphic
Database
Document
Spreadsheet
Meeting

Java, PHP, PERL & Python
SalesForce & Plone
JavaScript, CSS, XHTML, Dreamweaver CS3 & Flash Pro CS3
After Effects Pro CS3, Photoshop CS3 & Illustrator CS3
MySQL & Zope
InDesign CS3, Acrobat Pro 8 and Word 2007
Excel 2007
WebEx and PowerPoint 2007